

Client Services Feedback Form

Your feedback is important to us. We are always striving to improve the quality of our services and value your opinion. Please take a few minutes to answer the following questions:

1. **Clear and sufficient information was provided to you prior to enrolment**

- Strongly Agree Agree Disagree Strongly Disagree
- Didn't need / use Gold Seal's service prior to enrolment

Comments:

2. **The enrolment process (including completion of form/s) was straightforward**

- Strongly Agree Agree Disagree Strongly Disagree

Comments:

3. **Gold Seal provided you with sufficient information on our services and the information given was clear and easy to understand**

- Strongly Agree Agree Disagree Strongly Disagree
- Didn't need / use Gold Seal student support service

Comments:

4. **Do you have any further comments or suggestions on how we could improve Gold Seal's client services?**

Comments:

Please return this form to Gold Seal Practice Management.